SUB-BRANCH/OFFICE USE ONLY

Proposed by (Life or Service Member):

Seconded by (Life or Service Member):	
Date Application Approved:	
Date Entered:	
Membership Number:	
Badge Number:	
Date Card Issued:	
Proof of Service Documents Sighted: Yes	°N



The RSL was founded in 1916 to provide comradeship and support to Australia's veterans and their families.

That core mission has never changed but has continued to evolve to meet the needs of each generation of servicemen and women.

We have a branch network that covers Australia and any veteran who needs help will get it — every serving ADF member and veteran will be warmly welcomed at their local RSL,

We advocate for the best possible conditions for our serving men and women and for those who have served the nation in the past.

We foster respect and thanks from the nation for all those who have made sacrifices in Australia's name and we will provide a strong voice on issues of national unity and security.

Please ensure you complete both Service & Affiliate application along with MYRSL application

Learn more at rsivic.com.au

SERVICE & AFFILIATE MEMBERSHIP APPLICATION FORM



SERVICE & AFFILIATE MEMBERSHIP APPLICATION FORM





Service membership — available to anyone who is or was a member of the Australian Defence Force with at least one day's service (fulltime equivalent) OR anyone who is or was a member of an Allied Armed Force with at least 6 months service.

Affiliate membership — available to anyone who has a close family member who is or was eligible for Service membership. Also available to anyone who works or has worked, with at least 6 months service, in the emergency services.

Appropriate proof of service must accompany this application for both Service and Affiliate membership.

*Mandatory Field

ALL APPLICANTS	SERVICE APPLICANTS ONLY		
*Previous membership: Yes No	ADF Allied Armed Forces		
*If yes, State: Sub-Branch name:	Sub-Branch name: If allied, which country:		
*Sub-Branch joining:	Service Number/PMKeyS Number:		
*Membership Category: Service Affiliate	Service Arm: Navy Army Air Force		
*Period: 1 year 3 years	Current/Discharge Rank:		
Member Details	Unit/Ship:		
*Title: Mr Mrs Ms Miss Mx Other	Date Enlisted:		
If other, please specify e.g. Colonel:	Date Discharged:		
*Given Name(s):	Service Awards:		
*Last Name:	Service Locations:		
Post Nominals:	AFFILIATE APPLICANTS ONLY		
*Gender: Male Female Other	ATTILIATE AFFEIGANTS UNLY		
*Date of Birth: / / / / / / / / / / / / / / / / / / /	Please detail your affiliated person's service below.		
Residential Address	Their Name:		
*Street: Line 1	Service: Australia Allied Armed Force		
Line 2	Country:		
*City/Suburb:	Their Service Number/PMKeyS Number:		
*Post Code:	Their Service Arm: Navy Army Air Force		
Postal Address (if different)	Your Relationship:		
*Street: Line 1	OR		
Line 2	Your own current or past emergency services work:		
*City/Suburb:	Police Fire Brigade (CFA & FRV) Ambulance SES		
*Post Code:			
Telephone	Declaration and Agreement		
*Mobile:	l declare that: 1. The information provided is true and correct.		
	I agree to uphold the constitution of the League and its By-Laws		
Home: (I understand that as a member I will receive information about RSL events, activities, offers and communications from the RSL and its		
Identification	business partners.		
MEMBER'S ID SIGHTED YES	*Signature of Applicant:		
	*Date:		
Emergency Contact	Privacy Statement		
*Name:	The personal information provided on this form will be used in accordance with the RSL Victoria privacy policy. This policy is freely available and		
*Phone: *Relationship:	accessible via rslvic.com.au		



BENDIGO DISTRICT RSL SUB-BRANCH LOYALTY PROGRAM

COMMUNITY MEMBERSHIP

Purely a form of membership without rights. The Community Membership allows for access to the venue for social purposes without the need to sign in.

SERVICE MEMBERSHIP

Service Membership of the RSL is for anyone who is currently serving or has served in the ADF or any of Australia's allied armed forces. Service membership offers serving and exserving personnel mateship and comradeship with others of similar life experiences.

AFFILIATE MEMBERSHIP

Affiliate Membership is a type of RSL membership that caters for family members of serving and ex-service men and women. It is also for members or ex-members of the police, fire brigade, ambulance and SES. Its purpose is to provide a form of RSL membership that maintains the 'bloodlines' of those who have served their country in both peace and war.

LIFE MEMBERSHIP

Life Membership of the League is awarded to Service Members who have displayed long, continuous, and outstanding service to the League. This honour that may only be approved by the RSL National Board on the recommendation of the Victorian State Branch.

NB: For Service, Affiliate and Life Member cards, an additional application form must be completed and must be approved by committee and processed via Victoria RSL.

WHAT YOUR MYRSL CARD GIVES YOU

Membership fee*	\$10	\$10	\$10 \$25 for 3 years	Awarded
Members discount – food and beverages	5%	7%	10%	12%
Promotional entries (Daily swipe at kiosk)		1	✓	1
Birthday offers	\$5	\$10	meal + drink	meal + drink
Monthly offers	4	4	4	4
Exclusive Members invitation	/	1	✓	1
Bonus promotional entries on purchases	1	/	/	/

COMMUNITY



MEMBERSHIP APPLICATION FORM

Membership Number		
Membership Type		
Community Affiliate	Service _	Life
Mr Mrs Ms Miss	Other	
First Name	Surname	
Postal Address		
Suburb	State	Postcode
Mobile Phone	Home Phone	
Email Address		
Date of birth / / / information and news from the	, vouchers, discour	nts and the latest
I wish to receive communications	via: SMS	Email
Gaming Machine Player	Government R	equirements.
I agree to receive my Player Activ Victoria Government legislation (t		ccordance with
🗌 via email 📗 via kiosk		
I am over the age of 18, I have review Rules of this program. I agree to stric and Conditions), as amended from this Application are true and correct	ctly abide by these Rule ime to time and declar	es (including all Terms
Cimpatura		Vour Play
Signature:		Play your



LEST WE FORGET

^{*} Membership renewal by 31st October each year

MyRSL



Office use only

Membership Number

Staff member's name (print clearly)

(4.....

Member's ID sighted

res [

Member is over 18 years of age?

Yes

Date: _____ / ____ / ___

A warm welcome!

at Bendigo District RSL Sub-Branch









LEST WE FORGET

73–75 Havilah Road, Bendigo, Victoria 3550

P: (03) 5442 2950 E: office@bendigorsl.com.au

www.bendigorsl.com.au

Terms and Conditions

1. Rules 1.1 These Rules apply to your membership in the Program operated at Bendigo District RSL. 1.2 By signing the membership application, becoming a member of the Program, using your Card or using any of the benefits arising from the Program you will be taken as having been bound by these Rules, and will be taken to have given the privacy consents referred to in these Rules. 1.3 You acknowledge that you have read and understood these Rules. It is your responsibility to ensure that you are up to date with these Rules.

2. Changes to the Program and Rules 2.1 Bendigo District RSL reserves the right to, at any time and without prior notice to you, change the Program and the policies and procedures concerning the manner in which Points and Rewards can be earned and redeemed. 2.2 Bendigo District RSL may also, at any time and after 14 days' notice by public notice displayed at the Venue, change these Rules. 2.3 A copy of the current Rules may be obtained from the Venue or at the Website. You acknowledge that if there is any inconsistency between the Rules obtained from these sources, the Rules on the Website will lake priority. 2.4 Changes will only be made to the Rules pursuant to this section. If they are reasonably necessary to protect the legitimate interests of Bendigo District RSL. 2.5 If a change is made to these Rules pursuant to this section and it will have a material detrimental effect on you, Bendigo District RSL will notify you directly of that change (e.g. phone, email or SMS).

3. Membership - Renewal period for membership commences on the 1st November of each year, members who renew beyond the stipulated date may be supended. 31 (b) The program is provided and administered by Bendigo District RSL. 32 vb um use least 18 years old and an Australian resident to join the Program. You may be asked at any time to produce valid identification acceptable to the Bendigo District RSL to evidence your eligibility. 3.3 if you do not qualify or are unable to produce evidence acceptable to Bendigo District RSL to evidence your eligibility. 3.0 if you do not qualify or are unable to produce evidence acceptable to Bendigo District RSL to evidence your eligibility. 3.0 if you do not qualify or are unable to produce evidence acceptable to Bendigo District RSL to evidence your eligibility. 3.0 if you do not qualify or a unable to produce evidence acceptable to Bendigo District RSL to evidence your eligibility. 3.0 if you do not you any have accrued will be immediately forfetted. 3.4 Excluded Person sar not eligible to participate in gaming loyally. The membership of any person who is or or services. 3.5 You aprea and acknowledge that it is your responsibility to inform the Venue Operator if you become an Eculeded Person. 3.6 To apply for membership of any person used to the program your program membership and placed person. 3.6 To apply for membership of the Program your Program membership and correct. 3.7 Bendigo District RSL where the right to refuse your application form bending your with any reason. 3.8 Only one membership per person is permitted. 3.9 You agree that you will not attempt to obtain membership of the Program or transact using your membership per person is permitted. 3.9 You agree that you will not attempt to obtain membership of the Program or transact using your membership per person is permitted. 3.9 You agree that you will not attempt to obtain membership of the Program or transact using your membership whilst you are intoxicated, and you understand that you are fully liable for

4. Notices 4.1 An electronic communication from Bendigo District RSL will satisfy any requirement for a written communication including for a written notice under these Rules unless otherwise stated. 4.2 Any electronic communication sent to you by Bendigo District RSL will be taken to be received by you on the next business day after it was sent, provided Bendigo District RSL as sent it to the most current email address provided by you. An electronic communication that you send to Bendigo District RSL will be taken to be received by Bendigo District RSL. or the next business day after you send it to the most current email address provided by bendigo District RSL. 4.3 it is your responsibility to resure that your contact indential contact your email address is current at all times. Bendigo District RSL takes no responsibility for delays or non-receipt of information due to your relative to keep your contact information up to date. 4.4 You will notify Bendigo District RSL in writing of any change of email address and postal address as soon as possible. Bendigo District RSL may require any reasonable written proof necessary to verify the change.

5. Cards 5.1 Only one Card per person. 5.2 Bendigo District RSL reserves the right at any time to require a person using a Card to provide valid identification to verify that person is entitled to use that Card. 5.3 In the event of a lost card, you will be charged for a replacement card accordingly. This card is the sole responsibility of the member.

6. PIN S.1 You must use your Card (and may be required to enter a PIN) in order to be able to access your Program membership via a Kiosk. 6.2 You must not disclose your password to any other person for any purpose whitesever, 6.3 Bendits rBSL will not be liable for any unauthorised use, redeemption of Points or any other entitlement as a result of your Card being lost or stolen or if a password becomes known to another person.

7. Points 7.1 No points will be earned for gaming turnover or purchasing food and beverages 7.2 Bendigo District RSL will contact you in due course if any terms and conditions with reference to earning points changes 7.3 Bendigo District RSL will amend any terms and conditions relations to points earned based on gaming turnover and on food and beverages purchases.

8. Rewards 8.1. You may earn entries into monthly promotions when the card is used in gaming machines. Bendigo District RSL will determine how entries are generated into monthly promotions and may change it at any time without notice to you 8.2 You may earn tries into monthly promotions for visitation via the Kiosk or on purchases of food and beverages at the discretion of Bendigo District RSL 8.3 Bendigo District RSL reserves the right, in its sole and absolute discretion, to accept or reject upon reasonable grounds any request to receive a Reward without providing any reason to you. 8.4 Subject to consumer guarantees set out in Division of Part 3.2 of Schedule 2 of the Australian Consumer Law and except to the extent otherwise required by law: (a) promotional entries cannot be returned or exchanged, nor refunded for Politics and (b) Bendigo District RSL does not make any warranties or representations to you in connection with any Rewards/Prizes and your use of the Rewards. Prizes will not comprise any gaming products or services and Points cannot be used as credit on Gaming Machines.

9. Promotions 9.1 From time to time, you may be invited to participate in Promotions. Participation in these Promotions may be subject to certain terms and conditions. Terms and conditions applicable to a Promotion will prevail over these Rules to the extent of any inconsistency between them. 9.2 Subject to consumer guarantees set out in Division I of Part 3-2 of Schedule 2 of the Australian Consumer Law and to the extent otherwise permitted by law, makes no warranties or representations to you in connection with any Promotions (or any Prizes warded under any Promotions) and expressly disclaims all liabilities (including for consequential and indirect loss) with respect to type, quality and standard of those Promotions and Prizes. 9.3 Notwithstanding paragraph 9.2, if Bendigo District RSL, makes a Representation to you that a Prize will be awarded for a Promotion, Bendigo District RSL, will known that Representation.

10. Third Party Offers 10.1 Your membership to in the Program may from time to time give you an opportunity to access Third Party Offers. 10.2 Notwithstanding that you may access Third Party Offers are not offered or provided by the Bendigo District RSL and that, subject to the Australian Consumer Law and to the extent otherwise permitted by law, Bendigo District RSL has no liability whatsoever to you in relation to Third Party Offers, even il branding for the Program is used in connection with Third Party Offers and even though you may access Third Party Offers, and the Klosk, the Website and/or via other materials provided to you by Bendigo District RSL. 10.3 You acknowledge that Third Party Offers may be subject to terms and conditions of the third party supplier and may be withdrawn at any time. 10.4 Third Party Offers may require a payment of a fee to the third party provider of the relevant Third Party Offer and this may require entry of your credit card details in the Klosk for this purpose. If you choose to take up the Third Party Offer you acknowledge you enterly your credit card details in the Klosk at your own risk.

1.1 Player Activity Statements 11.1 By joining the Program you agree to receive Player Activity Statements 11.2 At least once a year, you will receive a Player Activity Statement by email unless you have elected (on your membership application form or have notified Bending) District BSL by notice in writing) to collect your Player Activity Statement from Bending District RSL as per requested. 11.3 If you have elected the Collection Option, you will writin 7 (seven) days after your Player Activity Statement is pragared, be notified by email that you player Activity Statement is a valiable for collection from Bending District RSL (Collection Notice), 11.4 If you do not collect your Player Activity Statement is a valiable for collection from Bending District RSL (Collection Notice), 11.4 If you do not collect your Player Activity Statement are automatically as yeapened until you got the Player Activity Statement or until your membership in the Program will be automatically as yeapened until you (Suspension Event), 11.5 If you do not collect your Player Activity Statement within three (3) months of the date of the Collection (your pure hyer Activity Statement within three (3) months of the date of the Collection (your pure hyer Activity Statement program will automatically be forfieted (Fermination Event), 11.6 Bending of the Collection (and the program will automatically be forfieted (Fermination Event), 11.6 Bending of the Collection (Activity Statement are not be obtained from the Bendigo District RSL on written request. Bendigo District RSL may in its sole discretion charge a fee not exceeding 510 for each additional Player Activity Statement and the program will automatically be discretion charge a fee not exceeding 510 for each additional Player Activity Statement and the Obstance of the Collection Charge and the collection charge a fee not exceeding 510 for each additional Player Activity Statement and the Collection Bending District RSL may in its sole discretion charge a fee not exceeding 510 for each addi

12. Setting Time Limits 12.1 You can at any time set a limit on the amount of time, in any 24 hour period determined by Bendigo District RSL, that you play Gaming Machines to earn Points (Time Limit) by giving notice to Bendigo Isstrict RSL (Time Limit Notice). 12.2 if the Neur an change the Time Limit (New Time Limit at any time by giving Bendigo District RSL a new notice (Revised Time Limit Notice). 12.3 if the Neur Arme Limit is an increase of the current Time Limit that has been set, this change will not take effect until the time determined by Bendigo District RSL (which will be at least 24 hours after the Revised Time Limit Notice is received by the venue). 12.4 You are not period to continue playing Gaming Machines as part of the Program and you will not accrue any Points for playing Gaming Machines when your Time Limit or any New Time I until is received.

13. Setting Loss Limits 13.1 You can set a limit on: (a) your net loss when playing Gaming Machines as part of the Program in any 24 hour period determined by Bendigo District RSL (Loss Limit by giving notice to Bendigo District RSL (Loss Limit Notice); and (b) your net loss when playing Gaming Machines as part of the Program in any year determined by Bendigo District RSL (Vearly Loss Limit by giving notice to Bendigo District RSL (Yearly Loss Limit Notice), 13.2 You can change the Net Loss Limit (New Loss Limit) at any time by giving Bendigo District RSL are windice (Revised Loss Limit Notice), 13.2 He New Loss Limit is an increase of the current Loss Limit that sense net, this change will not take effect until the time determined by Bendigo District RSL. (which will be at least 24 hours after the Revised Loss Limit Notice) have the Vearly Hold Loss Limit (New Loss Limit that as been set, this change will not take effect until the time determined by Bendigo District RSL.) at any time by giving Bendigo District RSL are wnotice in writing (Revised Yearly Loss Limit Notice), 13.5 If the New Yearly Loss Limit 18.2 (which will be at least 24 hours after the Revised Vearly Loss Limit Notice) because of the Current Yearly Loss Limit that has been set, this change will not take effect until the time determined by Bendigo District RSL (which will be at least 24 hours after the Revised Vearly Loss Limit Notice) is received by Bendigo District RSL (as Notice) and the Vearly Loss Limit Notice is received by Bendigo District RSL (which will be at least 24 hours after the Revised Vearly Loss Limit Notice) is received by Bendigo District RSL (which will be at least 24 hours after the Revised Loss Limit Notice) is received by Bendigo District RSL (which will be at least 24 hours after the Revised Loss Limit Notice) is received by Bendigo District RSL (which will be at least 24 hours after the Revised Loss Limit Notice) is received by Bendigo District RSL (which will be at least 24 hours after the Revised Loss Limit Notice) is

14. Termination by you 14.1 You may terminate your membership of the Program at any time by giving Bendigo District RSL notice in writing (Opt-Out Notice), 14.3 On receipt of an Opt-Out Notice, the Venue Operator will immediately cancel your membership of the program and any Points which you have not redeemed at the time of cancellation will be immediately forfeited.

15. Termination and suspension of membership 15.1 Bendigo District RSL may suspend your membership in the Program to investigate your membership of the program and the use of your Card if Bendigo District RSL becomes aware or reasonably believes that you membership has errors, has been misused, has been subject to unauthorised use, that you may not be gambling responsibly and/or is directed by a government authority to do so. Bendigo District RSL will notify you in writing of such suspension. 15.2 Bendigo District RSL may at its sole discretion immediately terminate your membership of the Program if it determines, acting reasonably that; (a) You are in bead on the Rules or any procedures, policies or rules imposed by Bendigo District RSL; (b) You are or become an Excluded Person; (b) Bead on statements made by you, that you may not be gambling responsibly; (d) You do not comply with the terms and conditions relating to any Third Yorl (for; (e) You misuse your Card or have used the Card of another person; and/or (f) You behave in a manner which Bendigo District RSL (in its sole discretion) considers to be dishonest, offensive, disruptive, in intimidating, illegal and/or improper. 15.3 if your membership to the program is cancelled pursuant to be approper to the program is cancelled pursuant to the program is a cancelled pursuant to the program is a cancelled pursuant to the program is a cancelled pursuant to the program is cancelled pursuant to the program is cancelled pursuant to the first of death or similar, your membership will be automatically be forfieted (unless Bendigo District RSL determines otherwise); (c) you will not be eligible to receive any benefits offered under the Program; and 15.4 in case of death or similar, your membership will be automatically accelled and your existing Points balance will be offered.

16. Termination of the Program 16.1 Bendigo District RSt. reserves the right to, at any time and from time to time, cancel the program in whole or in part or suspend it for any period for any reason after giving 30 days' notice on the Website or on the Kiosk. 16.2 You acknowledge and agree and gree the Bendigo District RSt. makes no representation or warranty that the Program will continue to be available for any period of time. 16.3 if Bendigo District RSt. cancels the Program pursuant to this clause 16, you will have 30 days from the date of Bendigo District RSt. notice to redeem all Points. Points not redeemed after this time will be forfeited.

17. Consequences of Suspension or Termination 17.1 If your membership in the Program is terminated for any reason; (a) all benefits associated with the program whether they have accrued or not will pase; and (b) notwithstanding any other provisions in these Rules, you will not receive any marketing or promotional materials in relation to Gaming Machines and gaming products and services from the date your membership in the Program is cancelled. 17.2 If your membership in the program is terminated for any reason and you subsequently become eligible to re-join the Program, you must complete a new membership application form 1.73 notwithstanding any other provisions in these less, if your membership in the Program is suspended for any reason you will not receive any marketing or promotional materials in relation to Gaming Machines, gaming products and gaming services during the period of suspension. 17.4 You agree that Bendigo District RSL will not be liable for any loss or damage whatsoever which you or anyone else may suffer as a result of any termination or suspension of your membership in the Program.

18. Privacy 18.1 You agree that your Personal Information will be collected, used and disclosed in accordance with following documents (and to the extent of any inconsistency between them, in accordance with the order of precedence below); (a) these Rules: (b) the relevant privace policy of Bendigo District RSL. 18.2 If you send Bendigo District RSL a written request, they will, to the extent that they are required to do so by law, provide you with access to or allow you to correct, your Personal Information. You may contact Bendigo District RSL in Accordance with the details set out in the privacy policy referred to in paragraph 18.1 above regarding your Personal Information, 18.3 Subject to paragraph 18.6, you authorise Bendigo District RSL, and their Associated Persons to collect, hold, use, transfer and disclose your Personal Informatic in connection with the following purposes: (a) administration of the Program; (b) the redemption of Points and the provision of Rewards; (c promoting, advertising and marketing of Promotions to you including by means of email, SMS, post, telephone calls or in-person presentation) (d) promoting, advertising and marketing by third parties of Third Party Offers to you (by means of email, SMS, post, telephone calls or in-person presentation); (e) promoting, advertising and marketing any of the products and services of Bendigo District RSL (including gaming and gamin machine advertising and promotional material provided by means of email, SMS, post, telephone calls or in-person presentation); (f) improving customer service by means of research, marketing, service or product development or planning; (g) analysing your use of goods and services provided by Bendigo District RSL and third parties; (h) compliance by Bendigo District RSL with any law; and (i) compliance by Bendigo District RSL with any lawful request of a law enforcement agency or government authority, (together, the Permitted Purposes), 18.4 Subject to paragraph 18.7, you authorise any person who provides services in relation to a Permitted Purpose to use and disclose to third parties your Persona Information to the extent they consider the use to be reasonably necessary for any of the Permitted Purposes. 18.5 If you marked the relevant box on the membership application form, you consent to receiving marketing material including gaming machine advertising in connection with Gaming Machines operated at Bendigo District RSL. 18.6 You must notify Bendigo District RSL if you do not wish to receive marketing materials or be contacted in relation to Promotions or Third Party Offers or do not want to be contacted using a particular method (e.g. phone, email or SMS by marking the relevant box(es) on the membership application form (where applicable), or in writing to Bendigo District RSL. 18.7 If you receive any communication from the Bendigo District RSL that you have asked not to receive under paragraph 18.6, you must immediately inform Bendigo District RSI, who will use reasonable endeavours to prevent such unauthorised communication re-occurring

19. Information Access 19.1 You may access the information currently held by Bendigo District RSL in relation to your existing or any prior membership of the Program. Bendigo District RSL may in its sole discretion charge a fee not exceeding the prescribed amount for providing you with such access. 19.2 You must produce valid identification acceptable to Bendigo District RSL to evidence your current or prior membership of the Program before Bendigo District RSL will grant you access. Unless required by law, Bendigo District RSL will not allow a third party to access any information that thois in relation to your membership of the Program on your behalf. 19.3 You acknowledge and agree that Bendigo District RSL may provide information about the Program (other than your Personal Information) to any person or body for research purposes if it is directed to do so by any overment authority.

20. General 20.1 Subject to consumer guarantees set out in Division I of Part 3-2 of Schedule 2 of the Australian Consumer Law and to the extent otherwise permitted by law (a) without limiting any other provision of these Rules, you agree to release and forever discharge Bendigo District RSL and its Associated Persons from any Claim arising in connection with the Program, Promotions, Prizes, Points, Rewards and Third Party Offers, including (without limitation) any errors or admissions (including negligence) in representations, information, publications or advertisements directly or indirectly certaining to the Program, Promotions, Prizes, Points, Rewards or Third Party Offers; (b) all express and implied warranties (whether statutory or otherwise) relating in any way to the subject matter of these Bules (including, without limitation, in connection with the operation of the Program, Promotions, Prizes, Points and Rewards and any goods or services obtained by you in respect of Third Party Offers are excluded by Bendigo District RSL; (c) Bendigo District RSL has no liability for any Claim by or against you, directly or indirectly, in connection with your membership of the Program, Promotions entered into, Prizes won, Points received, Rewards redeemed or your use of Third Party Offers and you release and discharge, and continue to release and discharge, Bendigo District RSL from any and all liability for any such Clair and (d) Bending District RSI, will use reasonable endeavours to transmit notices and other relevant information to you whether via the Kiosl the Website or by other means, but Bendigo District RSL will not be liable to you for any failure to do so. Although reasonable efforts will be made to ensure that information provided to you is correct, Bendigo District RSL will not be liable to you as a result of any inaccuracy containe in the Program, the Rules and any notices or information. 20.2 Decisions made by Bendigo District RSL in relation to membership and/or the administration of the Program are final and no correspondence will be entered into. 20.3 Any tax assessment or other government charge or liability or reporting requirement in relation to your participation in the Program, Promotions, receipt of prize, and the receipt or redemption of Points or the receipt of any Rewards is your sole responsibility, 20.4 If any part of the Rules is at any time illegal, invalid or unenforceable then it will be viewed to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible, it will be severed from the Rules and the remainder of the Rules will continue to have full force and effect. 20.5 These Rules and the Program itself are governed by the laws of the state of Victoria

21. Definitions In these Rules: 'Act' means the Gambling Regulations Act 2003 (Vic) as amended from time to time 'Associated Persons' means the directors, employees (whether full-time, part-time or casual), Related bodies Corporate, agents, contractors, advisors and the Venue Operator, respectively, (as is applicable). Australian Consumer Law, has the meaning given that term in the Competition and Consumer Act 2010 (Cth). 'Card' means the card validly issued by the Venue Operator to you in relation to your membership of the Program at Bendigo District RSL and upon which Points are recorded (and includes any temporary Card(s) issued to you). 'Claim' means any loss, cost, claim, liability, demand o damages: 'Gaming Machine' has the same meaning as in the Act: 'Kinsk' means kinsks situated at the Venue which accent the Card: 'Permitter Purposes' means the purposes specified in paragraph 18.3. 'Personal Information' means any information or opinion (irrespective of the medium in which this is stored or kept) about you, whether true or not, from which your identity can be reasonably ascertained, including without limitation (a) Details in relation to your patronage of the Venue: (b) Details in relation to Points that you have earned: (c) Details in relation to requests you have made for Rewards (and the outcome of those requests); and (d) Your personal details such as name, address, phone numbers, email addresses and date of birth and any other information provided in your membership application form: 'Player Activity Statement' means an activity statemen in accordance with the requirements under the Act that provides you with information about your membership of the Program and relating to occasions where you have used your Card while playing Gaming Machines: 'Points' means points awarded by the Venue Operator to you when you visit the Venue and Present your Card at a Kiosk, or earned during Gaming Machine play when your card is inserted in the Gaming Machine or awarded to you when you purchase other goods and services at the Venue such as food and beverage. "Present' means, in relation to a Card, to insert, swipe, touch or otherwise interface and exchange data between the Card and a Kiosk, a Gaming Machine or one of the Venue's point of sale locations. 'Prize' means a prize, consisting of money, goods, additional Points or some other benefit, awarded by the Venue Operator to you as: (a) part of a Venue Promotion, in which case the prize awarded shall be at the Venue Operator's sole discretion. 'Promotion' means a Venue Promotion, as the context requires. 'Related Body Corporate' has the meaning given to it in the Corporations Act 2001 (Cth). 'Representation' means a clear, explicit statement that is made in writing. 'Rewards' means benefits, facilities, goods and services and arrangem gaming products and services) which may from time to time, be offered or provided to you by the Venue Operator in exchange for Points that you earned at the Venue, in accordance with these Rules. 'Rules' means these rules (being the rules of the Program) and any amendments, additions or replacements made from time to time by the Venue Operator in its absolute and sole discretion. 'Third Party Offers' means offers of goods o services which may from time to time be offered or provided to you by third parties via the Website, the Kiosk and/or the Program promotional material, and which are not provided in exchange for Points and which may be free or provided in exchange for payment (and may include, without limitation, discount programs). 'Venue Promotion' means a promotion that is based on a game of skill with no element of chance developed by the Venue Operator for the purpose of enabling members to potentially be awarded Prizes by the Venue Operator 'You' or 'you' means a person who is eligible for membership of the Program and who is accepted as a member of the Program at the Venue and whose membership has not been cancelled or terminated. 'Website' means the website at which these Rules can be found as notified by the Operator

22. Operator details Bendigo District RSL, 73-75 Havilah Road, Bendigo, Victoria 3550